



**An exceptional lettings &
management service**

Tenants Information Pack



Relevant letting fees and tenant protection information

As well as paying the rent, you may also be required to make the following permitted payments.

Permitted payments

Before the tenancy starts (payable to Hastings Lettings & Management 'the Agent')

Holding Deposit: 1 week's rent

Deposit: 5 weeks' rent

During the tenancy (payable to the Agent)

Payment of up to £50 if you want to change the tenancy agreement

Payment of £75 for the reasonably incurred costs for the loss of keys/security devices

Payment of any unpaid rent or other reasonable costs associated with your early termination of the tenancy

During the tenancy (payable to the provider) if permitted and applicable

Utilities – gas, electricity, water

Communications – telephone and broadband

Installation of cable/satellite

Subscription to cable/satellite supplier

Television license

Council Tax

Other permitted payments

Any other permitted payments, not included above, under the relevant legislation including contractual damages.

Tenant protection

Hastings Lettings & Management Ltd is a member of CMP, which is a client money protection scheme, and also a member of The Property Ombudsman, which is a redress scheme. You can find out more details on the agent's website or by contacting the agent directly.